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24x7 Network Monitoring Service

If you have any downtime in your IT Infrastructure, it can negatively impact your customer experience which can result in lost revenue and can seriously impact your team's productivity.

Our 24x7x365 network monitoring service will constantly scan your IT Infrastructure and will alert us to any issues and allow us to respond before they become business affecting, helping keep your systems running and your business stakeholders happy.

Our 24x7 network monitoring service helps ensure the high availability of your critical systems, alerting us to performance issues and helping manage faults in your physical, virtual, hybrid and cloud infrastructure environments.

This network monitoring service covers, but isn't limited to:

- Server and database monitoring.
- Backup and data storage infrastructure.
- Workstations, laptops and mobile devices.
- Network infrastructure and bandwidth.
- Security infrastructure monitoring.
- Software application monitoring.

Through our effective and reliable 24x7 network monitoring, we are able to gain critical insight into your technology platform integrity and can more easily provide you with cost-effective managed support.

24x7 Network Monitoring Service **Benefits**

A reduction in the cost of providing technology services to your business.

The cost of network downtime is significant as lost productivity and lost business can quickly add up. By monitoring your technology, you enjoy higher availability, which helps avoid those costs. Additionally, you will free up your IT resources to focus on other tasks, while making problem-solving easier and faster. Your technology platform will be more resilient and you will benefit from the resulting significant cost benefits.

Early recognition of potential issues, helping eliminate downtime and providing a solid and reliable 'always on' technology service.

You will benefit from increased service levels and reduced downtime for on-premises, hybrid and cloud services, helping transform you from a reactive to a proactive stance. Bottlenecks are easily identified and advanced warning provided to increase the time available for resolution, helping ensure your customers remain satisfied and your organisation's reputation remains intact.

Efficiently manage and optimise your IT infrastructure performance.

Often it is very difficult to find the root cause of performance issues that are impacting your team's productivity. By monitoring your network, you are able to find the root causes of issues by checking response times, availability and performance metrics for all of your network devices. This real-time detection, diagnosis and automated resolution of performance problems helps accelerate problem identification and resolution and helps optimise your IT infrastructure performance.

Help manage your growing, changing infrastructure while remaining secure.

As technology advances, your network grows in complexity. You need to ensure that you have a flexible, reliable monitoring service to help you track and report on all of your IP assets to ensure smooth performance at all times, but especially in the midst of change. Your network monitoring service can also provide you with your first level of security, giving you a picture of what 'normal' looks like, making it easier to then spot activity, such as a spike in traffic, that is out of the ordinary.

Discover issues on **your network** before they become **business affecting**.

Our 24x7 network monitoring team are on hand with the right tools to help you.

Discuss your 24x7 Network Monitoring Service needs by calling us on **+44 203 034 2244** or **+1 323 984 8908,** or emailing **hello@cardonet.com**

Our Technology Partners

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24x7 Network Monitoring Service **Features**

- Network performance monitoring and management.
- Server and application monitoring.
- Network traffic analyser for utilisation and bandwidth monitoring.
- Network configuration management to help with compliance.
- Complete, multi-vendor device support using standard protocols.
- Agent-less operation, reducing rollout and ongoing management efforts.
- 'Live' network map of your entire IT Infrastructure.
- Ability to scale to monitor thousands of network devices.
- Fully managed, 24x7 monitoring from our experienced technology team.

24x7 Network Monitoring Service **Options**

- Monitor all, or only specific parts of your network.
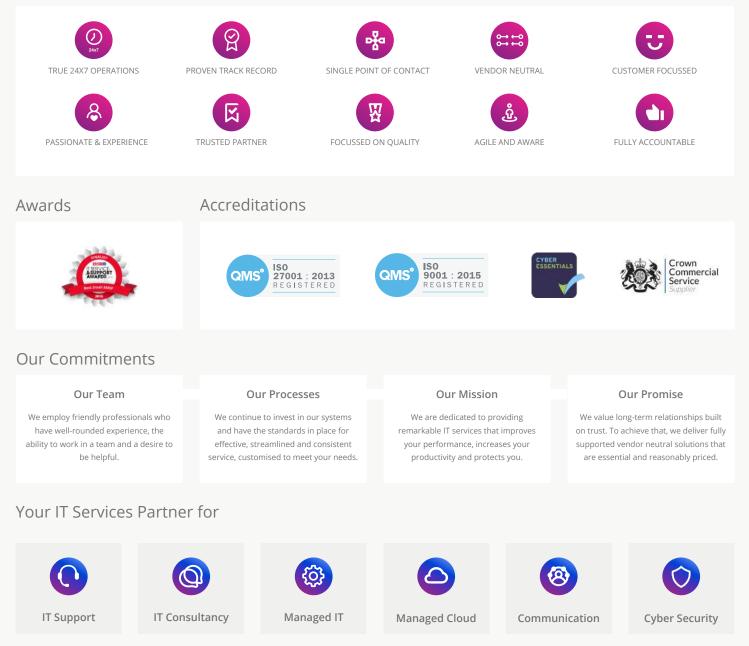- Enjoy just an alerting service, or integrated support too.

Allowing you to do more

- **Be in control** of your business IT Infrastructure 24x7.
- Data and trends analysis helps you make **better business decisions**.
- Identify weakness in your network and **act proactively** to remove them.
- Get the most out of your existing **technology investment**.
- A **scalable solution** that can grow to meet your business needs.
- Free up your team's time for other, more **important tasks**.
- Remove the headache of **hiring, managing** and **retaining internal** people.

Trusted to deliver expert IT Services by

Lufthansa Technik   CROWNE PLAZA HOTELS & RESORTS   HALCYON GALLERY   Holiday Inn

caesarstone   Hilton   HONG KONG TOURISM BOARD   EDM paperfreedm

free2learn   l'oscar HOTELS   Evertaste   BW Best Western

Why Cardonet

TRUE 24X7 OPERATIONS

PROVEN TRACK RECORD

SINGLE POINT OF CONTACT

VENDOR NEUTRAL

CUSTOMER FOCUSSED

PASSIONATE & EXPERIENCE

TRUSTED PARTNER

FOCUSSED ON QUALITY

AGILE AND AWARE

FULLY ACCOUNTABLE

Awards

Accreditations

QMS® ISO 27001 : 2013 REGISTERED

QMS® ISO 9001 : 2015 REGISTERED

CYBER ESSENTIALS

Crown Commercial Service Supplier

Our Commitments

Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

Our Processes

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

Your IT Services Partner for

IT Support

IT Consultancy

Managed IT

Managed Cloud

Communication

Cyber Security

Enjoy reliable 24x7 networking monitoring of all your network infrastructure

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at the heart of IT