

IT Services > IT Support > Onsite IT Support

Onsite IT Support

Our onsite IT support service will provide you with right-sized, competitively priced IT resources to help you deliver the robust and reliable technology services that your team demands and your business needs.

You may need to quickly scale your team to support your business growth, or get cover for sickness and out of hours work. Perhaps you want to free up your internal team for other, more productive activities, or you may want to lower your onsite support costs while at the same time enjoying a better, more accountable level of service.



Whatever your reason, our knowledgeable and friendly onsite support team are available 24x7 to help you meet your business goals.

We will become part of your team, taking complete responsibility for the areas of your IT where you feel we can add the most value. That may be by deploying highly skilled third-line resources, or perhaps first line resources to help overcome all of your outstanding tickets.

Our experienced support team has a great deal of experience, as well as a multitude of industry accreditations. They are well placed to provide you with the onsite IT Support service that you need to keep your business operational and on track to meet your goals.

Onsite IT Support Benefits

✔ **Get access to the expertise without all of the staffing issues.**

We can replace or supplement your existing IT team with experienced professionals who combine deep technical skills with solid business skills to provide you with an extraordinary service. By using our team for your onsite IT support, you will be avoiding the problems of finding the right people, ensuring that they are trained and dealing with sickness and absenteeism.

✔ **Keep on top of your IT costs and budget with greater confidence.**

Your monthly onsite IT Support costs will be reduced to a single, predictable monthly operating expense that you can budget for with confidence. In addition, you won't have to pay for blocks of time in advance of you needing it, or face the endless hassle and expense of managing your own in-house team.

✔ **Ensure that you are following best practice, while taking advantage of our breadth of resources.**

Our team have a great deal of training, as well as exposure to a number of different businesses over multiple industries. We know best practice and we are in a position to help you implement it. Additionally, you can take advantage of the breadth of experience and all of our different skill sets. You may need a specific network engineer for a day, for example, and we can provide that.

✔ **Enjoy the lowest possible disruption to your business.**

We believe in consistency and we recognise that as a business, you will get the most benefit if you have a small group of engineers supporting you as they will be able to get to grips with your IT Infrastructure and will come to understand your business. You benefit from that consistency, while also benefitting from having a number of people who can be called upon to support you.

Discover the benefits of flexible onsite IT support for your business.

Our fully accountable, skilled local team will help you transform your IT delivery.

Discuss your Onsite IT Support needs by calling us on +44 203 034 2244 or +1 323 984 8908, or emailing hello@cardonet.com

Our Technology Partners



Onsite IT Support Features

- ✧ Fully flexible contract terms.
- ✧ Extended, or out of hours service at no extra cost.
- ✧ Reliable and transparent IT service.
- ✧ Flexible resources when you need them most.
- ✧ Monthly service reporting and contractual SLAs.

Onsite IT Support Options

- ✧ Full time onsite IT Support.
- ✧ Regular onsite IT Support.
- ✧ Ad hoc onsite IT Support.
- ✧ Cover for particularly busy periods, such as Christmas.

Allowing you to do more

- ✧ **Resolve** all of your **staffing issues** quickly and effectively.
- ✧ **Free up your time** to focus on the management of your business.
- ✧ Take the constant **worry of IT delivery** off your shoulders.
- ✧ Enjoy **consistency** and excellent **customer service**.
- ✧ **Scale your business** with no limitations.
- ✧ Uncover **fresh perspectives** and **ensure best practice**.
- ✧ Get the right **skills and expertise** to keep you on track.

Trusted to deliver expert IT Services by



HALCYON GALLERY



Why Cardonet



TRUE 24X7 OPERATIONS



PROVEN TRACK RECORD



SINGLE POINT OF CONTACT



VENDOR NEUTRAL



CUSTOMER FOCUSED



PASSIONATE & EXPERIENCE



TRUSTED PARTNER



FOCUSSED ON QUALITY



AGILE AND AWARE



FULLY ACCOUNTABLE

Awards



Accreditations



Our Commitments

Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

Our Processes

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

Your IT Services Partner for



IT Support



IT Consultancy



Managed IT



Managed Cloud



Communication



Cyber Security

Get the onsite IT support that you need to excel

Call us on +44 203 034 2244 or +1 323 984 8908 or email us at hello@cardonet.com to start the conversation.

United Kingdom

+44 203 034 2244
7 Stean Street, London, UK, E8 4ED
hello@cardonet.co.uk

United States

+1 323 984 8908
750 N. San Vicente Blvd, West Hollywood, CA 90069
hello@cardonet.com

www.cardonet.com

All third party trademarks remain the property of their respective owners.

cardonet
at the heart of IT